# **How do I remove the throttle on port 25 from my EC2 instance?**

### **Issue**

I'm having trouble sending email over port 25 of my Amazon EC2 instance, or I'm getting frequent timeout errors. How do I remove the port 25 throttle on my EC2 instance?

### **Resolution**

Amazon EC2 throttles traffic on port 25 of all EC2 instances by default, but you can request that this throttle be removed for your instance at [Request to Remove Email Sending Limitations](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/ec2-email-limit-rdns-request) (you must sign in with your root account credentials). Provide a description of your use case for sending email, and then choose Submit.

If your request is approved, you'll receive email when the port 25 blocks on your EC2 instances have been removed.